



MATCH DAY SAFEGUARDING POLICY

Bracknell Town Football Club is dedicated to ensuring the safety and well-being of all participants, staff, and spectators during match days. This Matchday Safeguarding Plan outlines the procedures and measures in place to create a secure environment for everyone involved.

1. Purpose and Scope

This plan complements existing safeguarding policies and focuses specifically on matchday operations. It applies to all home matches and covers all areas within the stadium premises.

2. Matchday Safeguarding Officer (MSO)

- **Appointment:** A designated Matchday Safeguarding Officer will be present at each home game.
- **Responsibilities:**
 - **Oversee the implementation of safeguarding measures.**
 - **Act as the primary point of contact for any safeguarding concerns.**
 - **Coordinate with stewards, medical teams, and security personnel.**

Contact Information: The MSO can be reached via the stadium control room or through designated communication channels.

3. Pre-Match Preparations

- **Staff Briefing:** All matchday staff, including stewards and volunteers, will receive a briefing on safeguarding procedures before gates open.
- **Stadium Inspection:** A thorough check of the stadium will be conducted to identify and address any potential hazards.
- **Signage:** Clear signage indicating points of contact for reporting concerns will be displayed throughout the venue.

4. Unaccompanied Children

- **Policy:** Children under the age of 16 must be accompanied by a responsible adult. Unaccompanied minors will not be granted entry.
- **Ticketing:** Ticket sales systems will flag purchases for children to ensure compliance with this policy.

5. Lost Children Procedure

- **Immediate Action:** Any lost child found will be escorted to a designated safe area within the stadium.
- **Announcement:** Stadium announcements will be made without disclosing personal information.



- **Reunification:** The child will be reunited with their guardian upon verification of identity.

6. Managing Challenging Behavior

- **Identification:** Staff are trained to recognize signs of potential disruptive behavior.
- **Intervention:** Early and appropriate intervention strategies will be employed to de-escalate situations.
- **Support:** Individuals exhibiting challenging behavior will be offered support and guidance.

7. Reporting Concerns

- **Procedure:** Any safeguarding concerns should be reported immediately to the MSO or nearest steward.
- **Confidentiality:** All reports will be handled with discretion and in accordance with data protection regulations.
- **Follow-Up:** Reported concerns will be documented and investigated promptly, with appropriate actions taken.

8. Emergency Situations

- **Medical Emergencies:** On-site medical teams are available to respond to health-related incidents.
- **Evacuation:** Clear evacuation procedures are in place, with staff trained to assist all attendees, including those with disabilities.

9. Post-Match Review

- **Debriefing:** After each match, a debrief will be conducted to review any incidents and assess the effectiveness of safeguarding measures.
- **Continuous Improvement:** Feedback will be used to update and improve future matchday safeguarding plans.

By adhering to this Matchday Safeguarding Plan, Bracknell Town Football Club aims to provide a safe and enjoyable experience for all attendees, ensuring that safeguarding remains a priority in all matchday operations.